



CSU Bakersfield

School of Social Sciences and Education

Advanced Educational Studies/Special Education Program

Mail Stop: 22 EDUC
9001 Stockdale Highway
Bakersfield, California 93311-1022

(661) 654-3055
(661) 654-2479 FAX
www.csub.edu/sse

Date : February 19, 2021
To : Professor Rebecca Weller, Director of FTLC
Cc : Mr. Alex Mitts, Instructional Designer
From : JJ Wang, Advanced Educational Studies
Re : Thank you!

Dear Dr. Weller:

Thank you for leading a professional team at TLC to deliver quality learning and teaching support for us. In particular, I want to THANK YOU for hiring a wonderful colleague, Mr. Mitts – He has been an extraordinary source of support for me, my students and colleagues!

Due to COVID-19, I did not have the pleasure to attend a face-to-face meeting with Mr. Mitts yet. But he is creative in offering timely services, regardless the variation of my requests from a poll setting in zoom to video editing in Canvas. His workshops are always informative and helpful. I am particularly moved by his email yesterday to invite me for another one-to-one zoom meeting that fit my schedule.

Besides his willingness to extend the much-needed support, I found his knowledge and technology competency at an exceptional level. He maintains a welcoming and sunny attitude in all communications! I can testify that I am not the only instructor with the profound appreciation for his support. In our past department meetings, I heard a couple of colleagues comparing him to Ms. Anissa Fontenot, another effective Instructional Designer we had in the past. They both are so approachable, and have the ability to warm our hearts immediately!

I understand that we all have different personalities – some are pensive and others are outgoing. While I have no discontent against anyone, I do want to let you know the depth of my appreciation for Mr. Mitts!

Thank you for your attention.

Sincerely,

A handwritten signature in black ink, appearing to read 'JJ Wang'.

JJ Wang